

Te Poari ā-Rohe o Whau
Te Rīpoata ā-Tau 2019/2020

Whau Local Board

Annual Report 2019/2020



Volume
2.21

Mihi

E nga pītau whakarei o te waka,
 e nga rau tītapu o te iwi,
 e aku hei māpuna,
 e taku iti e taku rahi, koutou kua mahue mai nei
 hei toka piringa mōku i te ora,
 hei ruruhau i nga hau āwhio o te wā.
 E aku whakakai pounamu, e aku māpihi maurea,
 kia oho te mauri, kia māriri o koutou wairua,
 kia hora te marino,
 tēnā koutou katoa.
 Tēnei au te noho atu nei i te tihi o Te Pae o te Rangī,
 i tīhorea ai te whenua kia kī ake au,
 e koe e te hau o te uru te wawā rā,
 me te kī mai, e kore au e ora i ngā hau kōtiu,
 i āia ai te pūpūtara ki uta.
 Nāu nei te tono kia piki ake au
 i ngā tai whakatū a Kupe ki te Waonui o Tiriwhā
 me te Pae o te Rangī.
 Kia titiro whakaroto ahau ki te maunga o Puketōtara,
 kei raro e rere ana ko te awa o Waitākere.
 Kei tētahi taha ko Puke Whakataratara,
 kei tua ko Te Whau.
 Koinei rā te rohe kāinga o Te Au o Te Whenua
 me te Te Kawerau a Maki,
 ko rātou nei te whāriki
 i āhei ai te nohoa o tēnei moka o te rohe
 e te tini whāioio kua whakakāinga mai.
 Kua kōhatu nei nga paparahi ki te whenua,
 i tangata whenuatia ai tātou katoa.
 I whaikiko ai te kōrero,
 “Ko te hapori te tauawhi i te taiao,
 he mea motuhake, rerenga kē.”
 Kia hiwa rā, kia hiwa rā.

To all those who adorn the prow of this canoe,
 to the revered leaders of the people,
 to my treasured heirlooms,
 the lesser and the greater parts of me,
 you who are my refuge in life,
 my shelter from the storms of time.
 My objects of affection,
 let your very being flourish, let your spirit be at peace,
 let the calm be widespread,
 I send greetings to you all.
 Here I sit on the ridgeline of Te Pae o te Rangī,
 where the land had been laid bare,
 and the roaring wind of the west whispers,
 that I would not survive the blast of the northerly wind,
 that would drive the paper nautilus to shore.
 It was you who commanded me to ascend from
 the raised seas of Kupe, to the forest of Tiriwhā,
 and Te Pae o te Rangī.
 So I look inland to Puketōtara,
 at the foot of which runs the Waitākere river.
 On one side stands Massey
 and on the other – Te Whau.
 Home of Te Au o te Whenua
 and Te Kawerau a Maki,
 the original settlers,
 they laid the way
 for later travellers to make a home here.
 They cast their footprints in stone upon these
 precincts, and so made settlers of us all.
 Which gives substance to the adage,
 “Communities connected to their natural
 environment are unique and diverse.”
 Let us grow with vigour.

On the cover:
 Children playing at Crum Park.

He kōrero mō tēnei rīpoata

About this report

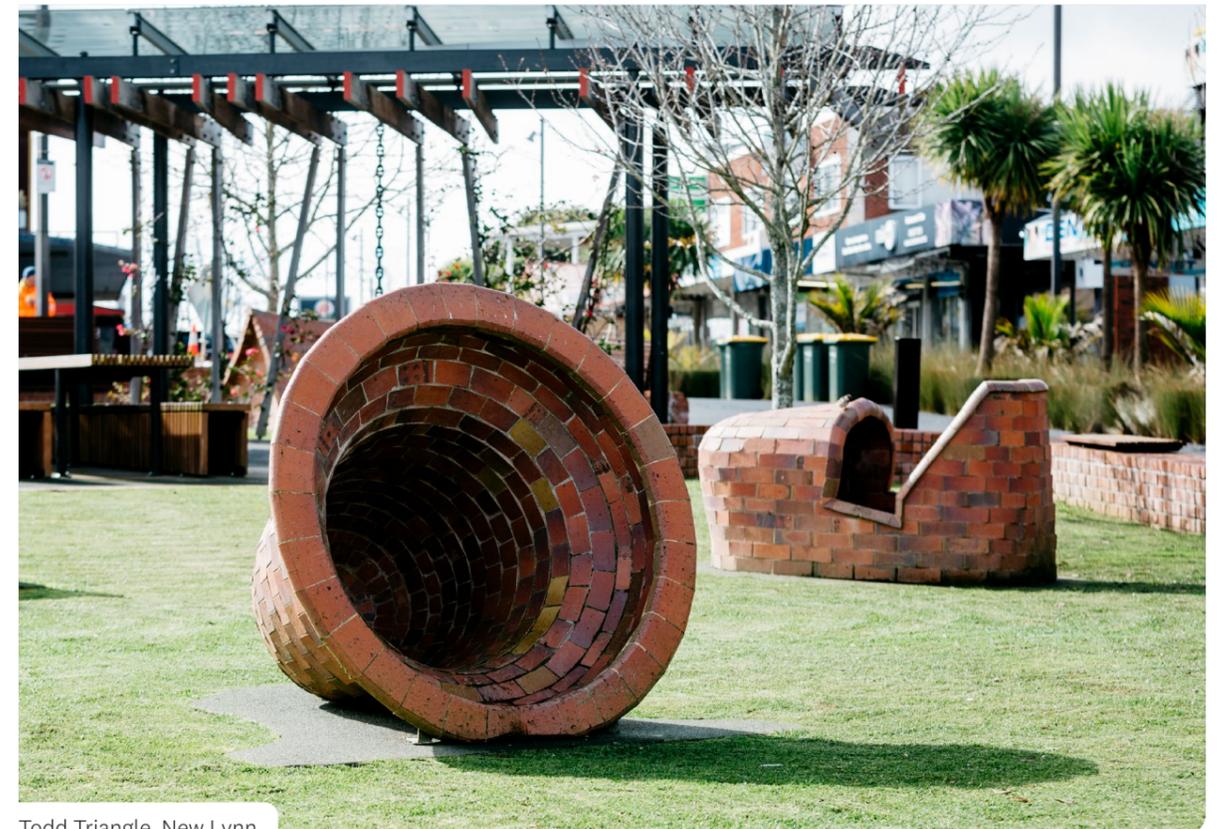
This annual report tells the story of how Auckland Council has performed in delivering services in the Whau Local Board area from 1 July 2019 to 30 June 2020.

You can read about our progress, expenditure, service performance and challenges faced in 2019/2020. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Whau Local Board Agreement 2019/2020.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland.**

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Todd Triangle, New Lynn.

He kōrero mai i te heamana From the chairperson

As Chair of the Whau Local Board, I am proud to present the Whau Local Board Annual Report for 2019/2020. This document gives us an opportunity to reflect on the past year and celebrate our achievements, in the midst of what has been a disruptive and uncertain time for all New Zealanders.

The members of the Whau Local Board were elected last October and made a commitment to continue to build on the work of the previous board as reflected in the 2017 Whau Local Board Plan, the 2018 Long-term Plan, and the 2019/2020 Local Board Agreement.

Particular highlights over the past year relate to the ongoing development of shared pathways for walking, cycling and micro-mobility. Construction of the New Lynn to Avondale shared pathway began in November and, despite the disruption caused by the COVID-19 lockdown, steady progress is being made. Progress has also been made on the Te Whau Pathway and it is hoped that this project will be fast-tracked as part of the COVID-19 recovery.

Other achievements have included:

- Progress being made in our relationship with Māori, including the signing of the Waitākere ki tua document and the appointment of a Kaiwhakaawe based at Hoani Waititi Marae to support its implementation.
- Ongoing progress with the Avondale redevelopment, including the development of an integrated library and community centre, the imminent redevelopment of Crayford Street West, and the local board's allocation of funding for the replacement of pavers and streetscape improvements to the Avondale town centre.
- The establishment of the Pasifika Komiti and the Ethnic Collective to support the implementation of the Pacific and Ethnic People's Plans



- Ongoing work on supporting environmental initiatives, such as the completion of the Industrial Pollution Prevention Programme and the implementation of the Low Carbon Action Plan.
- Ongoing work on our parks and community facilities, such as the new playground at Archibald Park.

We have also carried on with the advocacy initiated by the previous local board around site identification for the Whau aquatic and recreation facility (confirmed in the 2018 Long-term Plan) and will continue to work with staff, our Ward Councillor, mana whenua and the community around this and other key issues.

Unfortunately, the impact of COVID-19 has had an impact on delivery in the third and fourth quarters, but the Whau Local Board has remained committed to listening to our diverse communities and making progress towards ensuring Whau is a great place to live and work.

Kay Thomas
Chairperson, Whau Local Board

Te Poari ā-Rohe o Whau Whau Local Board



Your board

(L to R) Fasiatua Amosa, Susan Zhu (Deputy Chairperson), Te'eva Matafai, Kay Thomas (Chairperson), Catherine Farmer, Jessica Rose, Warren Piper.



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Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

Whau projects and improvements

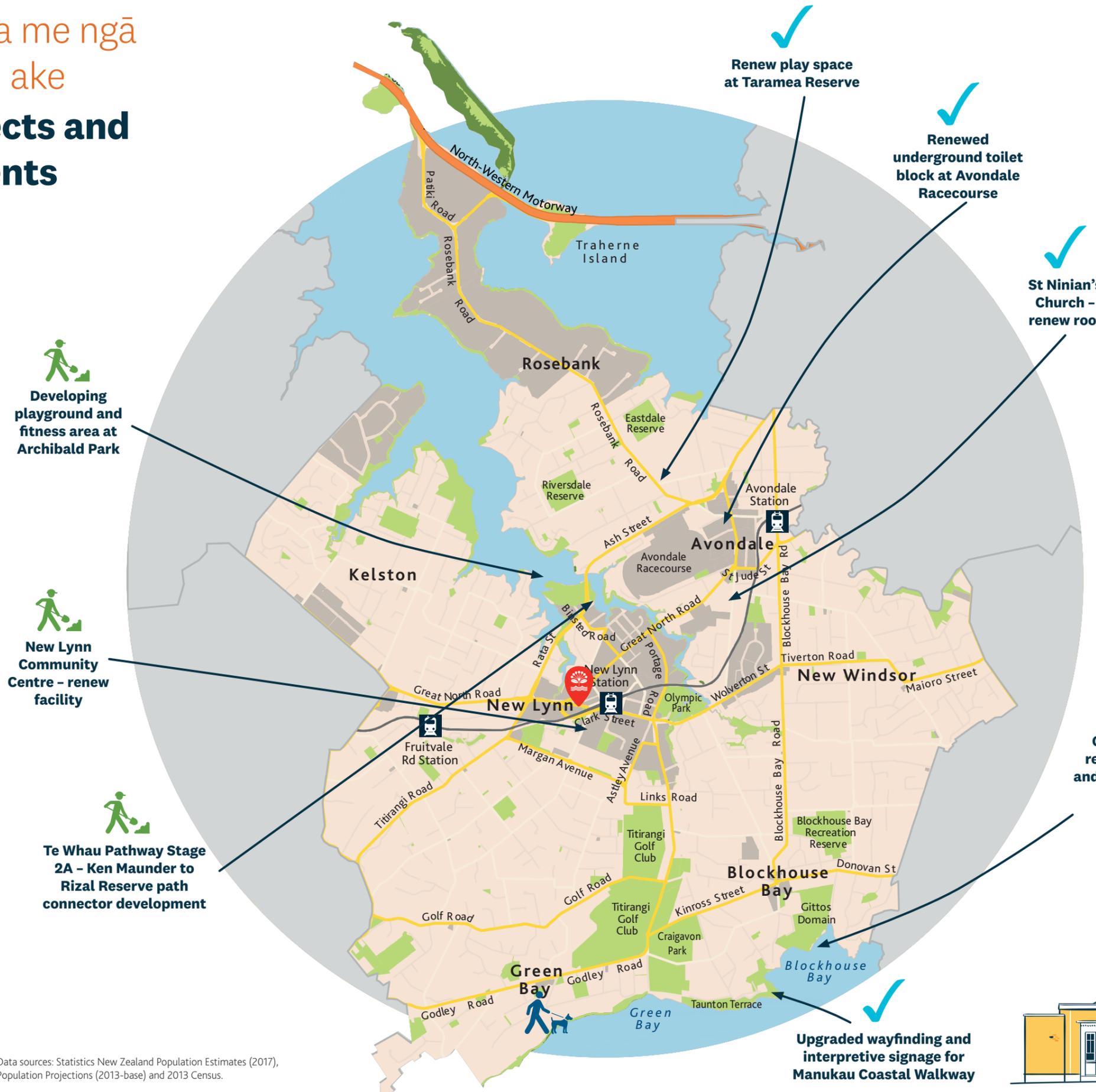
KEY TO CURRENT AND PLANNED PROJECTS

-  **Delivered projects**
-  **Current projects**
-  **Current playground renewals**
-  **Current track renewals**

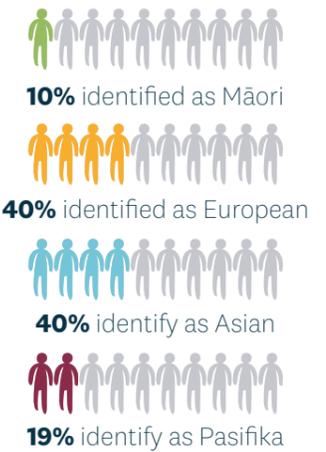
LEGEND

-  Local board office
-  Public open space (Unitary Plan)
-  Motorway
-  Major road
-  Arterial road
-  Medium road
-  Minor road

Data sources: Statistics New Zealand Population Estimates (2017), Population Projections (2013-base) and 2013 Census.



A diverse population with:



We are home to more than **80** local parks...



Gittos Domain renew footpaths and park structures stage 2

...and **3** libraries



Includes the major town centres of **Avondale** and **New Lynn**



Tā mātou pūrongo whakahaere mahi

Our performance report

● **Achieved**
Target has been met or exceeded

● **Substantially achieved**
Target has not been met by a slim margin (+/-2%)

● **Not achieved**
Target not achieved

▲ **Progress made**
Result improved from prior-year result

— **No change**
No change from prior-year result

▼ **No improvements**
Not improved from prior-year result

* **Impacted by COVID-19**
Measures favourably / unfavourably impacted by COVID-19

Local Community Services

Highlights during the year include Sirens and Sounds event and the Indian Kite festival; the roof renewal at St Ninians Church; upgraded the wayfinding and interpretive signage along the Manukau Coastal Walkway, and completion of Avondale Racecourse underground toilet block. The establishment of the Pasifika Komiti and the Ethnic Collective to support the implementation of the Pacific and Ethnic People's Plans. Continued our support to Community Waitakere to deliver workshops and programmes to enhance community leadership and capacity building. Kai across the Whau programme contributed and supported many community groups within the area as part of its COVID-19 response during lockdown.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▲	74%	77%	68%	69%	
Percentage of Aucklanders that feel their local town centre is safe - night time ¹	●	▲	26%	39%	29%	31%	
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led ¹	●	—	40%	63%	63%	New Measure	Community-led practice is championed through activities such as community workshops, network meetings, garden projects, sports days, arts and cultural celebrations, pathways training into employment and the Whau homeless network.
The percentage of Empowered Communities activities that build capacity and capability ¹	●	▼	35%	73%	88%	New Measure	Community capacity and capability are being built through activities such as the Creative Souls Project for Whau youth, Kelston Hub supported the Whau Taumata roopu to support mihi whakatau at local civic events, Whau welcomed new Kainga Ora families into the community, connecting parents from the school to the Hub programmes and activities. Although we met the target for the current year the impact of COVID-19 on the delivery of some of the activities, led to a drop in results compared to 2018/2019.
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led ¹	●	—	85%	100%	100%	New Measure	
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●	▼	2,000	600*	2,020	New Measure	One Movies in Parks event was cancelled with COVID-19 restrictions on holding events. The earlier Movies in Parks events recorded lower than expected attendance possibly due to film selection and the event being held over the Waitangi weekend. Staff provide an estimate for attendees at these events. If the estimates vary, we take the mid-point as the number.
The percentage of attendees satisfied with a nominated local community event			75%	Not measured	78%	New Measure	Event cancelled.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●	▼	410,000	282,625*	411,937	New Measure	Venues were closed due to COVID-19 from 23 March through to 18 May. A staggered opening approach was implemented with reduced capacities until Alert Level 1, a food bank ran every Friday in New Lynn Community Centre from 24 March.
The percentage of art facilities, community centres and hire venues network that is community led ¹	●	—	40%	67%	67%	New Measure	
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public Wi-Fi networks)	●	▼	410,000	312,039*	406,060	New Measure	PC and Wi-Fi sessions are in continuous decline, libraries closure for about 9-11 weeks in response to the COVID-19 has further impacted the downward trend.

Local Community Services measures cont'd over

Local Community Services cont'd

The number of visits to library facilities	●	∨	670,000	512,050	665,961	New Measure	Visits to Whau libraries have been declining through out the year, library closure in response to the COVID-19 has impacted further the downward trend.
Percentage of customers satisfied with the quality of library service delivery	●	∧	85%	95%	94%	83%	The high level of overall satisfaction has been driven to a large extent by the great service delivered by staff.
We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●	∧	76%	81%	76%	New Measure	
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●	∧	77%	72%	68%	New Measure	Mixed feedback on local parks and walkways. Respondents were satisfied with the availability of walkways, cycleways and an improvement on cleanliness but dissatisfied with the difficulty of finding information on track closures in response to Kauri Dieback. Continued investment into local parks such as facilities maintenance should help us see a rise in satisfaction.
The percentage of residents who visited a local park in the last 12 months	●	∧	77%	86%	83%	75%	
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations ¹	●	∨	10.0%	28.0%	33.5%	New Measure	A pleasing result largely attributable to the appointment of the Māori broker role in West Auckland, the work with Ruamoko Marae and the strength of our relationship and formal partnership with Hoani Waititi Marae realised through a number of events, initiatives and projects.

1. The target has been exceeded as a result of the initial targets being set with limited baseline data. Targets will be reviewed as part of the 10-year Budget 2021-2031, using the historical results as a realistic baseline.

Local Environmental Management

Highlights during the year included progressing support and funding via the environmental assistance programme to community groups and schools in the local board area to engage in pest free and waterway clean-up events. The New Lynn Bike Hub is continuing to experience high visitor engagement numbers and strong demand for the used bikes for sale and assistance with bike repairs.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	∨	90.0%	57.1%	92.9%	86.7%	We successfully delivered 8 of 14 environmental projects for Whau. The healthy rentals and home energy advice projects were not able to be completed, due to COVID-19 and will be savings. Other projects such as the Manukau Harbour Forum were not fully delivered but will continue in 2020/2021.

Local Planning and Development

Ongoing investment in economic development was delivered via the Young Enterprise scheme and through our support to the four business associations in the Whau Local Board area.

	Results against target	Year-on-year change	2020 Target	2020 Result	2019	2018	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	∧	100%	100%	75%	100%	All four of the business associations who participate in the Whau Local Board area complied with their BID Policy reporting obligations



Te āhuatanga ā-rohe Local flavour

Restoration of Avondale grave preserves a piece of history

A part of the Whau’s history has been salvaged following the restoration of a gravestone in St Ninians Cemetery in Avondale.

The headstone, from the grave of Maggie Franklin, who died aged 36 in 1910, had broken into three fragments and was cracked and dirty. Upon learning about the damage, Whau Local Board arranged for the grave to be restored.

The grave has been cleaned and the headstone put back together with missing letters replaced and repairs also undertaken where there were cracks in the concrete.

Lisa Truttman from the Avondale-Waterview Historical Society is delighted with the restoration.

“We felt it is important that Maggie’s grave be fixed up, the community she came to live in helping her out one more time in a way.

“We were prepared to enter into the process of fundraising and approached the council only for information and permission as it is council property.

As it turned out, the council went ahead and did the work, helping to preserve a part of our smallest graveyard, and honouring the settlers.

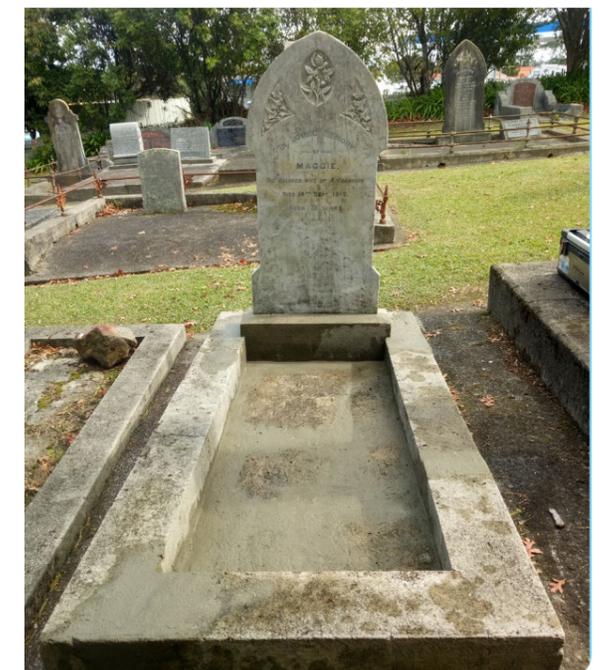
“History isn’t just about the famous, the notable - it’s also about the ordinary lives, those who came to a place, lived day by day, sent their children to school and baked their bread. Then, sadly, died far too early, and left behind simply a stone in a graveyard to remind anyone they were ever there.”

About Maggie Franklin

Maggie Franklin was born in Glasgow in 1874, the daughter of George Booklass and Annie Harrison Hope. The Booklass family emigrated to Wellington in 1875, then travelled to Australia.

She met her husband Alfred Edward Franklin there, and journeyed back to New Zealand with him, settling in Avondale around 1905. They lived somewhere on the “Methuen Hamlet”, one of the early workman’s settlements established in Avondale in the early 1900s. Their son Frank Gordon Franklin was born in Avondale.

Sadly, Maggie died suddenly in 1910, aged just 36, from “asthma” and “cardiac insufficiency”, lasting just one day. Her husband took the family back to Australia, never to return.



Te tahua pūtea

Funding impact statement

For the year ended 30 June 2020

\$000s	Notes	Actual 2019/2020	Annual Plan 2019/2020	Annual Plan 2018/2019**
Sources of operating funding:				
General rates, UAGCs, rates penalties		15,517	15,517	13,234
Targeted rates		849	849	800
Subsidies and grants for operating purposes		11	13	16
Fees and charges		191	174	175
Local authorities fuel tax, fines, infringement fees and other receipts		84	34	34
Total operating funding		16,651	16,587	14,259
Applications of operating funding:				
Payments to staff and suppliers	1	12,683	11,580	11,195
Finance costs		3,211	3,211	1,160
Internal charges and overheads applied		1,705	1,705	1,831
Other operating funding applications		0	0	0
Total applications of operating funding		17,598	16,496	14,186
Surplus (deficit) of operating funding		(947)	91	73
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	2	3,833	6,810	8,274
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		3,833	6,810	8,274
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		377	4,144	3,947
- to improve the level of service		1,140	1,445	1,900
- to replace existing assets		1,369	1,312	2,500
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	2,886	6,901	8,347
Surplus (deficit) of capital funding		947	(91)	(73)
Funding balance		0	0	(0)

Variance explanation Actual 2019/2020 to Annual Plan 2019/2020

1. Supplier payments were above plan due to higher than anticipated maintenance expenditure on local facilities and sports fields. Areas of significant spend were streetscaping services and the maintenance of local sports fields and libraries.
2. The increase in debt was below plan primarily due to lower than anticipated capital expenditure which reduced the need for additional debt.
3. Capital expenditure was below plan primarily due to the deferral of non-essential projects in response to the financial impact of the COVID-19 pandemic, including the replacement of the Avondale Community Centre, the development of the new pool and recreation centre, the upgrade of the Crown Lynn precinct and the boardwalk development for stage 2 of Te Whau Pathway.

**Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028).



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ISSN 2624-2214 (Print)
ISSN 2624-2222 (PDF)